Monitor

What is this page for

Monitor is the timeline of everything that happens in your account. Every change that matters, such as a changed SPF record, a new domain, or someone logging in, is recorded as an *event* and shown here, grouped by day with the newest first. That makes Monitor your audit trail: it answers the questions *what changed*, *when*, and *who did it*.

Monitor belongs to Pulse, the part of DMARC Manager that collects these events. In Monitor you look at them. In Alerts you can have DMARC Manager notify you when a certain event happens.

Opening Monitor

In the red menu on the left, choose **Pulse** and then **Monitor**. What you can see depends on your roles. If Pulse or Monitor is missing from your menu, ask the owner or an administrator of your account.

Reading the timeline

Each day has its own grey date label. Under it, every event is a card with the time on the left and three parts:

- **The coloured label** shows the category of the event: **DNS**, **Domain** or **User**.
- **The outlined label** is the name of the event, for example **Login detected** or **SPF changed**.
- **The text next to it** tells you what the event is about: a domain name, or the email address of the user.

Click a card, or its **Expand** arrow, to open the details of the event. **Collapse** closes it again. At the bottom of the timeline, click **Load more** to go further back in time.

When a DNS record was changed, the details can show you exactly what was altered. Use the **Change to old vs new view** button to switch to a view that compares the old and the new record, so you can see what was added or removed.

> **Who did this?**
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> The details of an event show who triggered it. That is useful when a record changed and nobody remembers why: open the event, check the actor, and ask that person.

Narrowing down the timeline

At the top of the page you will find the filters. Make your choices and click **Apply**.

- **Start date.** Pick a date in the calendar to move the timeline to that day.
- **Categories.** Choose **(All)**, **DNS**, **Domain** or **User**. As soon as you choose a category, the **Events** field next to it lets you pick one or more specific events of that category.
- **Labels.** Narrow the timeline down to events that carry a particular label.

- **FILTERS.** Click this bar to open more filters, such as **Actor** (who triggered the event) and **Impersonated** (whether the actor was acting as another user). For DNS and Domain events you can also filter by domain, group or space.

Your active filters are shown as small chips. Click **Clear** to remove them and see everything again.

Which events does Monitor show?

These are the events that Monitor currently recognises, by category.

DNS events

Changes and first sightings of the records that matter for email authentication:

- DMARC: **DMARC changed**, **DMARC detected**
- SPF: **SPF changed**, **SPF changed for multiple domains**, **SPF detected**, **SPF detected for multiple domains**
- DKIM: **DKIM changed**, **DKIM changed for multiple domains**, **DKIM detected**, **DKIM detected for multiple domains**

Domain events

Changes to the domains you manage in DMARC Manager:

- Domains: **Domain added**, **Domain changed**, **Domain removed**, **Domains automatically removed**, **Multiple domains added**, **Multiple domains changed**, **Multiple domains removed**
- SPF domains: **SPF domain added**, **SPF domain removed**, **SPF domains automatically removed**, **Multiple SPF domains added**, **Multiple SPF domains removed**
- DKIM domains: **DKIM domain added**, **DKIM domain removed**, **DKIM domains automatically removed**, **Multiple DKIM domains added**, **Multiple DKIM domains removed**
- Senders: **Sender detected**, shown when a new sender is detected for a domain or for the account
- Volume: **Domain volume detected**, shown when mail volume is reported for a domain that is marked as not sending, and **Domain volume deviated**, shown when the reported volume deviates from the average of the last 30 days

User events

Activity around the people who use the account: **Login detected**, **Password changed**, **Password reset requested**, **User changed**, **User created**, **User removed**, **User roles changed** and **User spaces changed**.

> **Monitor shows, Alerts tells**
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> Monitor only shows events when you open the page. If you need to know about an event the moment it happens, for example when the DMARC record of a domain changes, create an alert. See Alerts.

Where to go next

Set up a notification for the events that matter most in Alerts, or receive a periodic summary by email with Management Reports.